



PRODUCT UPDATE  
August 2025

# Today's Agenda

## Recently Released Features

- Updates to Groups
- Emtrain Intelligence

## Features in Development

- Manage Content Library
- Updated Help Center

## Discussion / Q&A

# Updates to Groups

# Updates to Groups

## New Dynamic Group Rule:

- Date of Hire is more than [X days ago]
- Supports adding a delay for when new hires receive training
- Use in conjunction with another date-based rule to exclude existing employees

## Improvements to Creating & Editing Static Groups

- Search for users to add by first name, last name, employee ID, or email
- List of group members that can be searched, sorted, and filtered
- Group list can be exported as a CSV

# Quick Tips for Static Groups

## Add an “Empty” Static Group to all Campaigns

- Create a Static Group to pair with campaigns before deployment
- Use this group to pull in one-off assignments when an employee doesn’t meet the main group qualifications

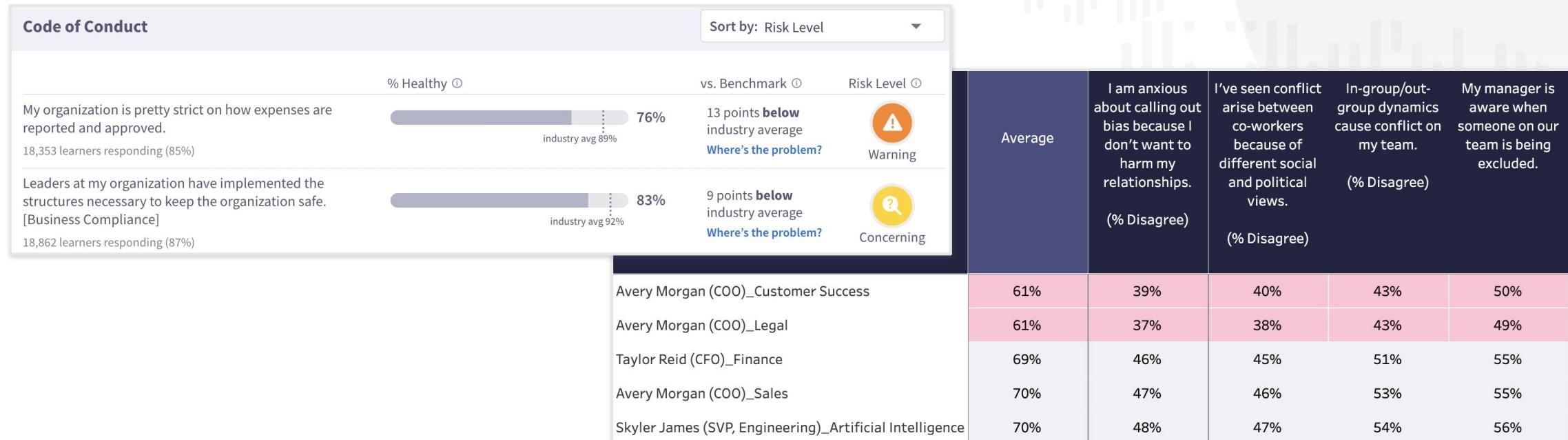
## Immediate Assignments

- Static groups connected to active campaigns assign training as soon as a user is added to them

# Emtrain Intelligence

# Introducing Emtrain Intelligence

**Emtrain Analytics** has been upgraded to identify industry-benchmarked risks across common risk areas at your organization, using the data already collected from your trainings.



# What's changed?

**These new views are based directly on feedback gathered from our original analytics offering:**

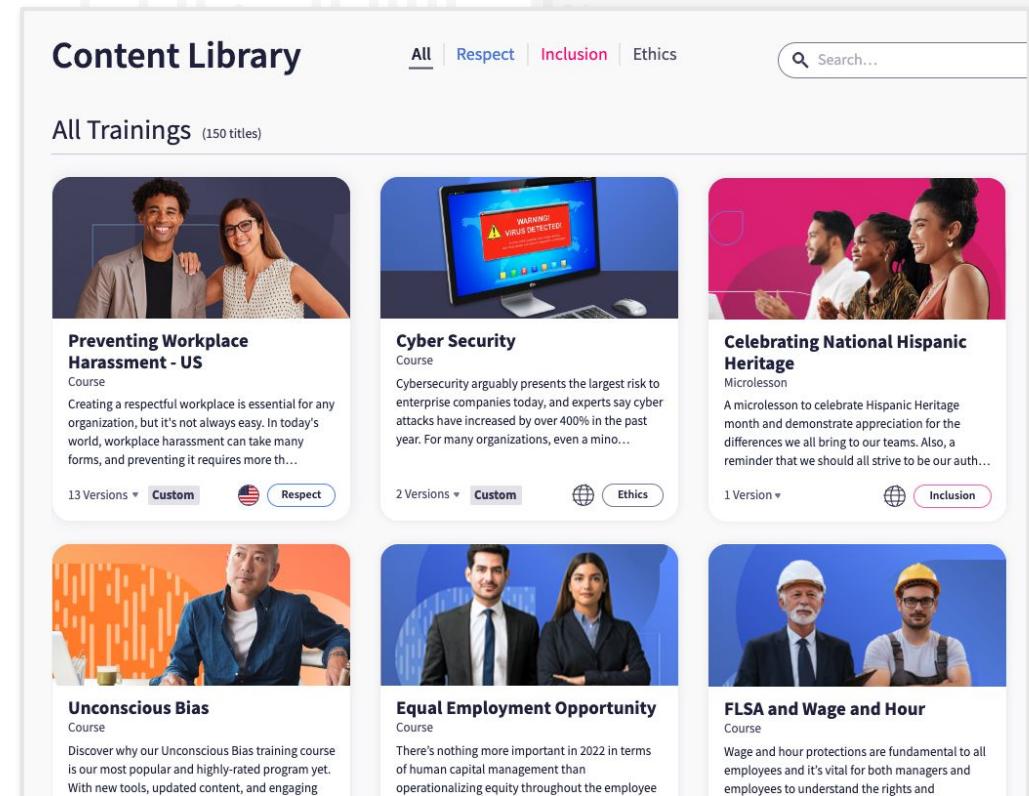
- Industry benchmarking
- Easy to understand numbers (i.e. no “black-box” scoring methods)
- Straightforward longitudinal tracking
- Ability to remove new hires
- Fewer, focused questions to consider
- Recommended actions

# New Content Library

# New Content Library

The New Content Library will:

- **Make it easier to find the right training** with smarter search, rich filters, and clear grouping of content with multiple versions.
- **Empower you with more information** on redesigned content tiles and detail pages - so you can quickly compare versions, preview what's inside, and see which titles you've customized.
- **Streamline content configuration** with a cleaner interface, intuitive configuration tools, and helpful safeguards.

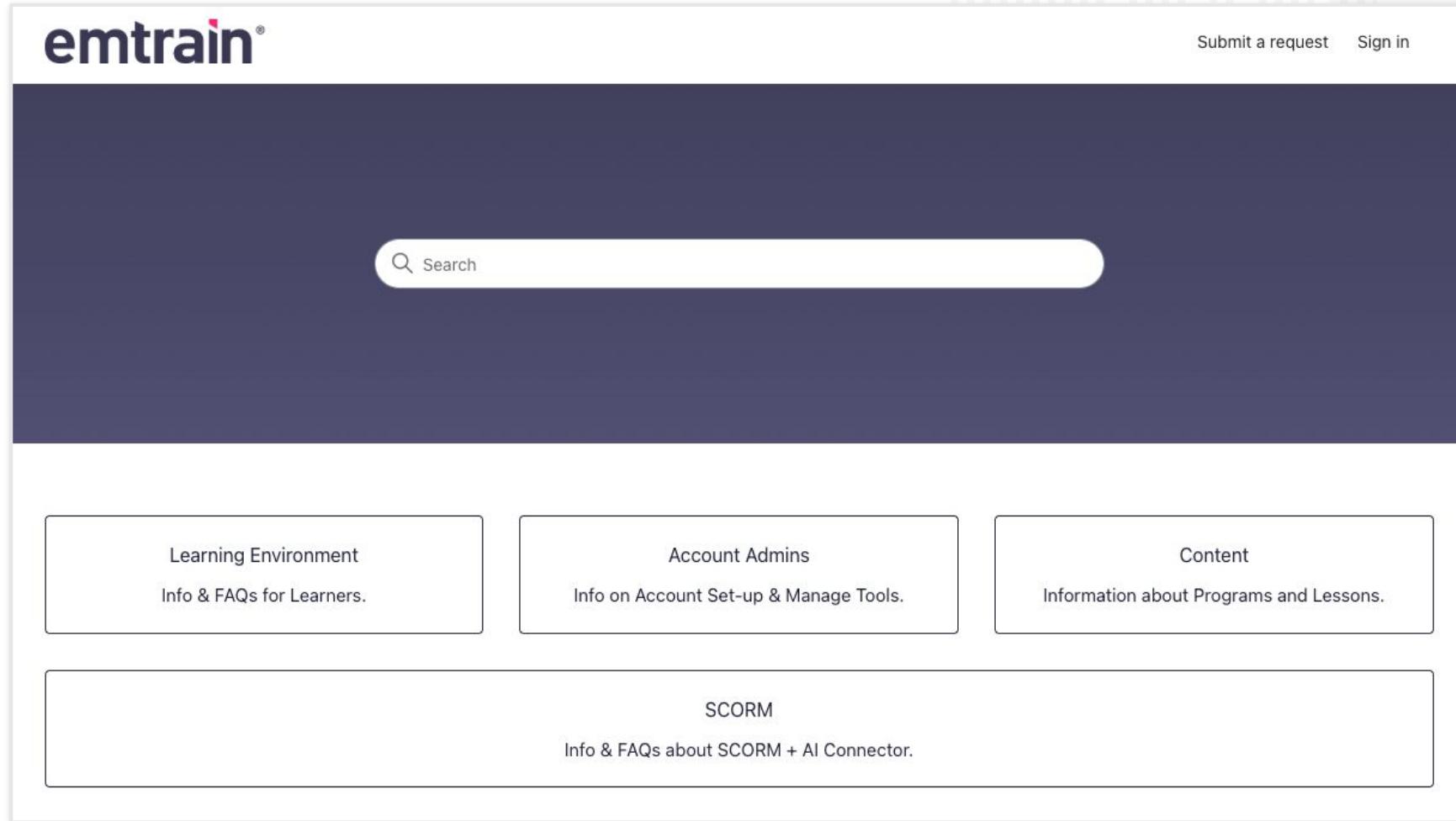


The screenshot displays the 'Content Library' interface. At the top, there are navigation links for 'All', 'Respect', 'Inclusion', and 'Ethics', along with a search bar. Below this, a section titled 'All Trainings (150 titles)' is shown. The interface features a grid of six content tiles, each with a thumbnail image, title, and a brief description. The tiles are as follows:

- Preventing Workplace Harassment - US** Course: A course about creating a respectful workplace. It includes a thumbnail of two diverse individuals, a title, a description, and buttons for '13 Versions', 'Custom', and 'Respect'.
- Cyber Security** Course: A course about cybersecurity risks. It includes a thumbnail of a computer monitor displaying a virus alert, a title, a description, and buttons for '2 Versions', 'Custom', and 'Ethics'.
- Celebrating National Hispanic Heritage** Microlesson: A microlesson for Hispanic Heritage month. It includes a thumbnail of a diverse group of people, a title, a description, and buttons for '1 Version', 'Custom', and 'Inclusion'.
- Unconscious Bias** Course: A course about unconscious bias. It includes a thumbnail of a man, a title, a description, and buttons for 'Custom' and 'Respect'.
- Equal Employment Opportunity** Course: A course about equal employment opportunity. It includes a thumbnail of two diverse individuals, a title, a description, and buttons for 'Custom' and 'Respect'.
- FLSA and Wage and Hour** Course: A course about FLSA and wage and hour regulations. It includes a thumbnail of two construction workers, a title, a description, and buttons for 'Custom' and 'Respect'.

# Emtrain Help Center

# Current Emtrain Support Site



emtrain®

Submit a request Sign in

Search

Learning Environment  
Info & FAQs for Learners.

Account Admins  
Info on Account Set-up & Manage Tools.

Content  
Information about Programs and Lessons.

SCORM  
Info & FAQs about SCORM + AI Connector.

# New & Improved Emtrain Help Center

## The New Help Center will:

- **Make it easier to quickly find answers when you need them** so you can get the information you need without delays or frustration.
- **Provide clearer, more relevant guidance** with updated articles that reflect how you actually use our platform.
- **Be easier to navigate and explore** so using our Help Center feels more natural—whether you're searching for a specific topic or browsing to learn more.

The Users table displays all the employees in your [User Roster](#) along with their profile data. Find it by selecting the **Users** tool on the [Manage menu](#).

### Default Table Display

The Users table shows only **Active** users by default. **Inactive** and **On Leave** employees exist in your roster, but are hidden from view. Use the [User Status](#) column filter tool to add those users when needed. Read [Searching & Filtering](#) below to learn how to adjust which users appear in the table.

#### Note

A message above the Users table shows how many users match the default filter settings. For example, **Showing 90 out of 100 Results** means 90 employees meet the filter criteria while 10 are hidden. Select **Show all Results** to clear all filters and display all employees in your roster.

The following columns appear in the Users table by default:

For Emtrain-Hosted Accounts

For LMS-Connected Accounts

- First Name
- Last Name

# Thank you!

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