



emtrain[®]

PRODUCT UPDATE
November 2025

Today's Agenda

Recently Released Features

- New Content Library
- New Help Center
- Improved English Narration Voice

Features in Development

- xAPI Integration
- CSV Download for Segmentation Data (for Premium Intelligence)
- Centerstage
- Simplified Content Selection for Campaigns (for Emtrain-hosted)

Exploration Topics

Q&A

What We've Released

NEW Content Library

- **Makes it easier to find the right training** with smarter search, rich filters, and clear grouping of content with multiple versions.
- **Empowers you with more information** on redesigned content tiles and detail pages - so you can quickly compare versions, preview what's inside, and see which titles you've customized.
- **Streamlines content configuration** with a cleaner interface, intuitive configuration tools, and helpful safeguards.

The screenshot displays the 'Content Library' interface. At the top, there are navigation tabs for 'All', 'Respect', 'Inclusion', and 'Ethics', along with a search bar. Below the navigation, it shows 'All Trainings (150 titles)'. The main content area features a grid of six training tiles, each with a title, a brief description, and configuration options like 'Versions', 'Custom', and category tags.

Training Title	Category	Versions	Custom	Tags
Preventing Workplace Harassment - US	Course	13	Yes	Respect
Cyber Security	Course	2	Yes	Ethics
Celebrating National Hispanic Heritage	Microlesson	1	No	Inclusion
Unconscious Bias	Course	-	-	-
Equal Employment Opportunity	Course	-	-	-
FLSA and Wage and Hour	Course	-	-	-

NEW Help Center

How it has improved:

- **Expert store of knowledge**—written by subject matter experts
- **Find answers fast**—instant, relevant guidance without delays
- **Guided playbook**—helps you deploy training efficiently and effectively
- **Follow what works**—updated how-to's and step-by-step guides that mirror real admin workflows
- **Explore like a pro**—intuitive navigation

Bookmark this:

<https://help.emtrain.com>

The screenshot displays the Emtrain Help Center interface. At the top, there are links for "Submit a request" and "Sign in". Below this is a "How do I ... ?" section with links: "Get Started as a New Administrator", "Configure Our Emtrain Account", "Configure Harassment Training Campaigns", and "Plan a Campaign Notification Schedule". To the right, there are links for "Orient Learners", "Monitor Our Account", and "Manage Learners".

The "Explore help by topic" section features a grid of topic cards: "Emtrain Basics", "Account Settings", "Account Admins", and "Users".

Two article previews are shown:

- Planning a Harassment Training Campaign** by Gretchen, updated 25 days ago. The article text states: "This article will help you plan and deploy the right anti-harassment training for your workforce so that your organization meets its city, state, and country-mandated requirements." It includes a "Review our Resources" section with text: "We recommend familiarizing yourself with the mandated requirements, particularly if you are new to harassment training or if your organization has employees in multiple regions. Laws change frequently and our resources cover the latest updates. Training requirements will vary depending on where your employees are based geographically. Use these resources to review region-specific training mandates:"
- Campaign Planning Checklist** by Gretchen, updated 14 days ago. The article text states: "Use this checklist to plan your training program before configuring a campaign in Emtrain. This resource helps you create sustainable campaigns that meet your organization's long-term training needs and compliance requirements." It includes sections for "Planning" (with a checklist of four items) and "Timing" (with the text: "Think about when you want learners to start their training to meet your training goals:").

The Emtrain logo is visible in the bottom right corner of the screenshot.

Improved English Narration Voice

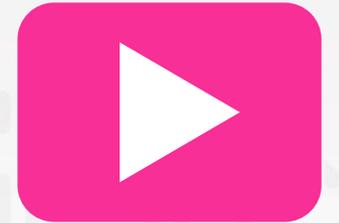
We selected a **new, higher-quality** English voice for audio narration with a smoother, more natural tone.

Why we made a change

- Client feedback indicated the previous AI-narrated English voice sounded **too robotic and impersonal**, affecting learner engagement.
- We want our training to sound **more natural, conversational, and human-like** to better connect with learners.

What's next

- The new voice will be used in **all newly released content** going forward.
- **Current key content** will be updated to use the new voice **by the end of the year**.



Key Content for Narration Update

Courses:

- **Bystander Intervention** 3rd Edition
- **Code of Conduct** 6th Edition
- **Global Anti-Bribery** 6th Edition
- **PWH-US** 13th Edition (all versions)
- **Workplace Safety** 4th Edition
- **Workplace Violence** 5th Edition

Microlessons:

- Blindsights & Inappropriate Behavior
- Effective Use of Team Chats
- Emotional Intelligence at Work
- Respecting Different Employee Values
- Social Media Harassment

What We're Working On

xAPI Integration for LMS-Connected Accounts

- xAPI is a newer & more reliable specification which allows progress tracking across different devices.
- Emtrain accounts can be set up with an xAPI integration.
- All content will be available in xAPI packages to provide more flexibility when integrating Emtrain content in your systems.



[Download xAPI File](#)

CSV Download for Segmentation Data

What's New:

- Clients can now download their segmentation data as a CSV or XLSX to do their own analysis!
- Filter aggregated data to grab the insights that you are interested in.
- Please note: **data cannot be downloaded at the individual learner level.** Rows require >5 respondents to appear in download.

Download Question Scores

Step 1 - Choose Time Period and Content

 Response range:

 Catalog Title:

Step 2 - Choose Population

 Segment results by:

 Minimum # Learners: 2,546

Include New Hires: 

Step 3 - Download Scores

 **Download**

Emtrain Centerstage Video Library

- **1,700+ cinematic workplace video scenarios** that reflect real-life stories and employee experiences.
- **Content across key domains:** Discrimination & Harassment, Organizational Culture, Inclusion, Ethics & Compliance, Privacy & Security, Manager Basics, Health & Safety.
- **Find the clips you need** with smart search, intuitive filters, and streamlined previews.
- **Enhance and personalize your training** with multiple scenario versions and the ability to embed videos into your own learning experiences.

Coming in December: Free, limited-time access for current clients. Contact your CSM to get connected.

The screenshot displays the Centerstage Library by emtrain website. At the top, there is a dark navigation bar with the logo 'Centerstage Library by emtrain' on the left, a search bar with the placeholder text 'Search videos...' and a magnifying glass icon on the right, and a 'Log In' button. Below the navigation bar is a horizontal menu with several filter buttons: 'Discrimination & Harassment', 'Organizational Culture', 'Inclusion', 'Ethics & Compliance', 'Privacy & Security', 'Manager Basics', 'Health & Safety', and a 'See all' link. The main content area shows '1,725 videos' and a grid of 12 video thumbnails. Each thumbnail includes a video preview image, a title, and a brief description. The thumbnails are arranged in three rows and four columns. The first row includes: 'Navigating Generational Differences and Perspectives', 'How Harassment Leads to a Toxic Work Environment', 'How a Manager Verbally Bullies an Employee', and 'Creating a Trans-Inclusive Workplace'. The second row includes: 'The Manifesto', 'How to Go From Being a Bystander to Upstander', 'How to Use Proper Pronouns', and 'Expressing Cultural Stereotypes at Work'. The third row includes: 'How to Feel Like an Outgroup', 'How to Respect Different Political Views', 'Harassment Comes in Different Forms', and 'Black Lives Matter: Be An Ally for Change'.

Simplified Content Selection for Campaigns

What's Changing

- **Select content from a curated “Campaigns List,” not your whole library** – automatically includes the titles you’re most likely to deploy, and enables you to easily add more titles to this list from the Content Library, and remove the titles you’re no longer planning to launch.
- **Easier to find the right content** with more information on tiles, plus improved tools to search by keyword/ID and filter by type, customized content, and current editions.
- **Smarter safeguards** – see the total estimated + required learner time for all content added to a campaign, and get alerted when a content item is missing a required policy before you launch.

The screenshot displays the 'Edit Campaign' interface. At the top, it shows the campaign name 'Example Campaign' and its status 'Draft'. Below this, there are fields for 'Campaign Type: Open', 'Start: Start date', and 'Duration in Days: #'. The main section is titled 'Content' and shows a 'Total Content Duration: 0 minutes (0 timed)'. There are two content slots, labeled '1' and '2'. Slot '1' contains a tile for 'Celebrating National Hispanic Heritage at ABC Company Microlesson' with a duration of 3 minutes and ID #2618. Slot '2' is empty and contains a plus sign and the text 'Add or drag content here'. Below the content slots, there are sections for 'Enforce Sequence: No', 'Groups' (with a dropdown menu), 'Assignment Changes: Require Approval', and 'Notifications' (with 1 notification active). A 'Deploy' button is at the bottom. On the right side, there is a search bar and a list of 32 titles. The list includes: 'Celebrating National Hispanic Heritage at ABC Company Microlesson' (All Employees, 3 min, #2618), 'FLSA and Wage and Hour for ABC Company's CA Managers Course' (Managers, 30 min, #2165), 'Preventing Harassment at ABC Company Course' (Custom - Edition 12 Part AB, 120 min timed, #1234), and 'Cyber Security Course' (All Employees, 30 min, #2109). At the bottom right, there is a prompt: 'Don't see a title you're looking for? Find it in the Content Library and add it to this list'.

Thank you!

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